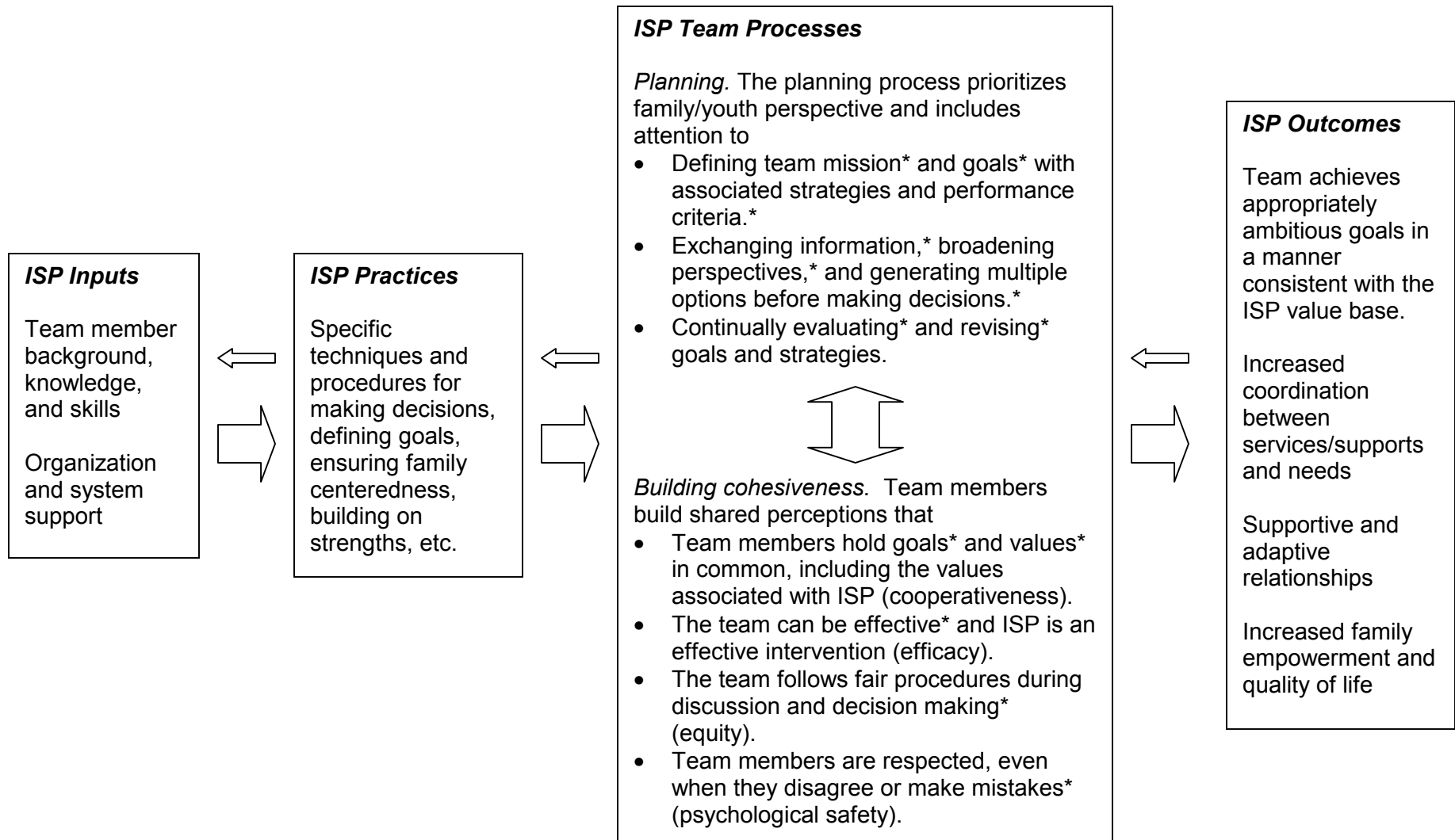


FIGURE 2: A MODEL OF ISP TEAM EFFECTIVENESS



*These attributes of process have been linked to team effectiveness in studies across a variety of contexts.