

# **RTC Impact Survey Results & Analysis**

**Thursday, January 31, 2008**

**Powered by Vovici EFM**

[www.vovici.com](http://www.vovici.com)

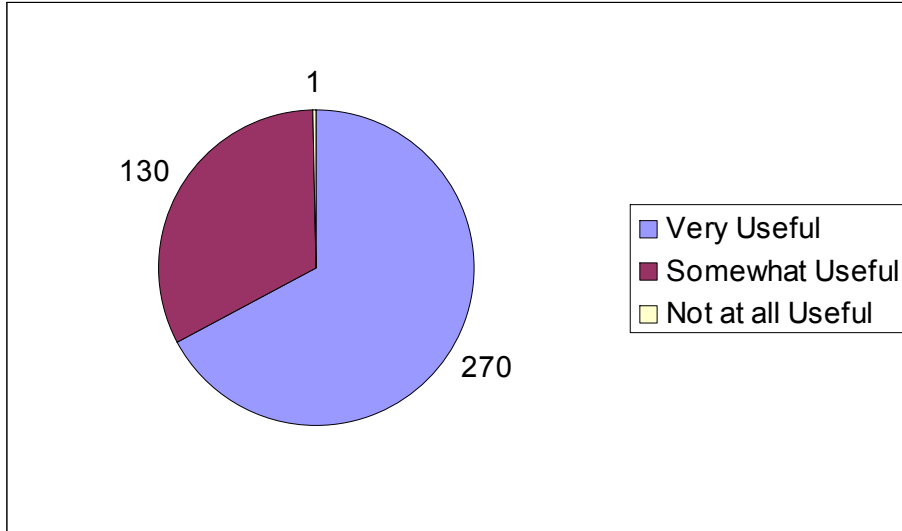
This report contains a detailed statistical analysis of the results to the survey titled *RTC Web Publications Impact Survey*. The results analysis includes answers from all respondents who took the survey in the 106-day period from Monday, October 8, 2007 to Monday, January 21, 2008. 404 completed responses to the survey were received during this time.

Summary findings from the *RTC Technical Assistance Impact Survey*, the *Focal Point Impact Survey*, and the *Building on Family Strengths Conference Impact Survey* are also included.

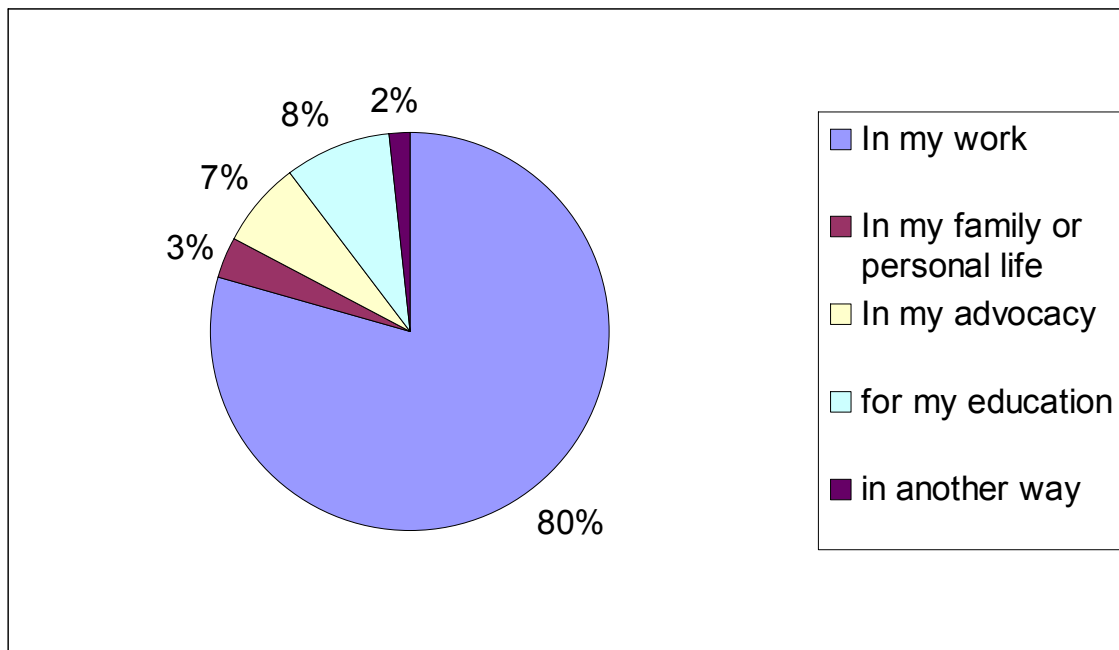
---

## Findings from the *RTC Publications Impact Survey*

Q. The article(s) or other materials I downloaded from the RTC website were...

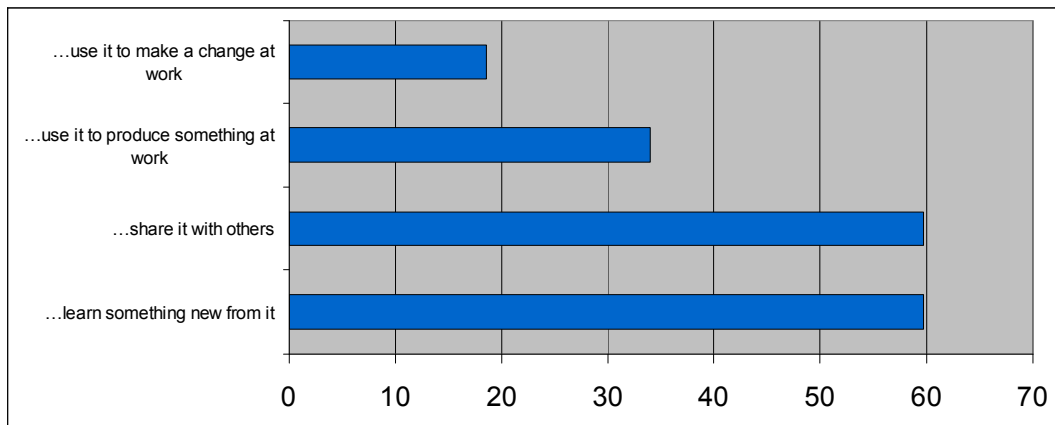


Q. The article(s) or other materials were useful to me... (check the answer that applies BEST)

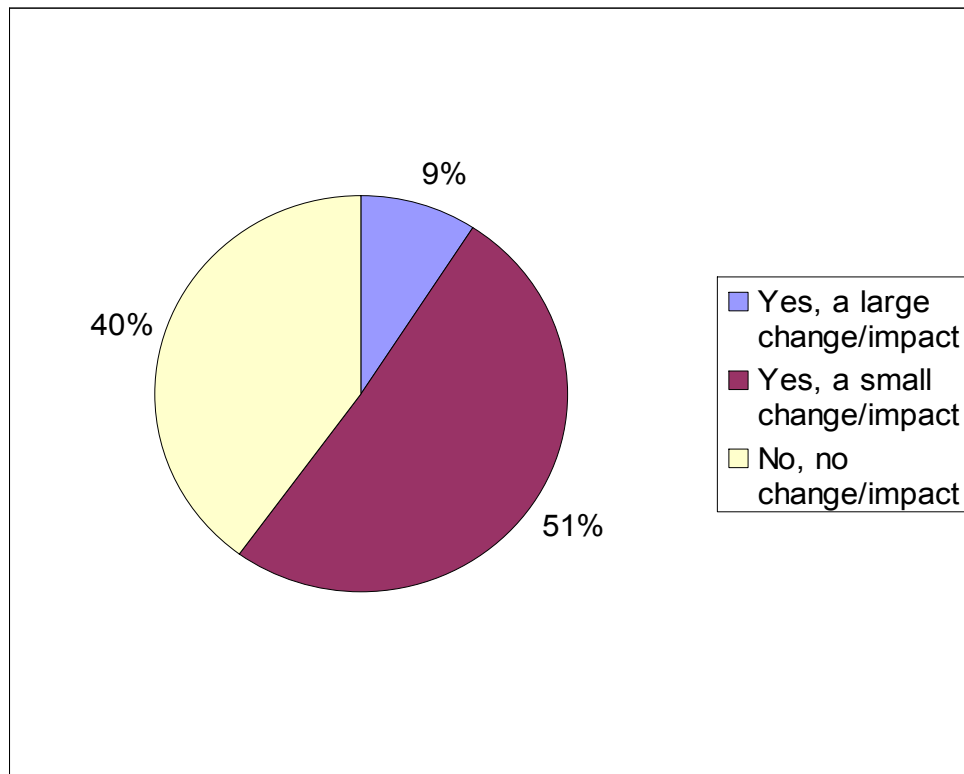


Q. About the article(s) or other materials you downloaded from the RTC website, did you... (Check ALL that apply)

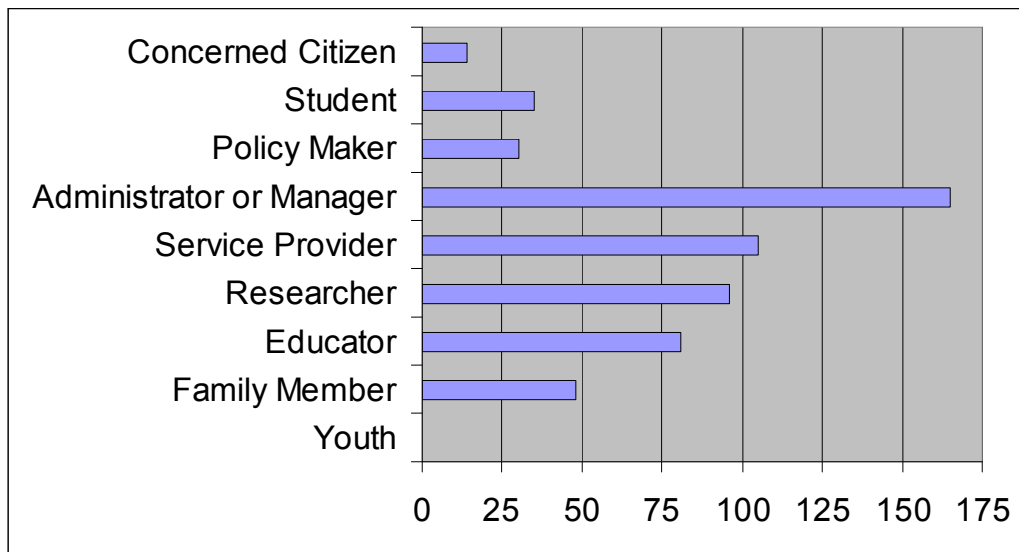
- Use the materials or information as part of making a change in what you or your colleagues do at work (e.g. change practice, adopt new assessments...)
- Use the materials or information to help produce something at work (e.g. incorporate into grant proposal, presentation...)
- Share the information or materials with others
- Learn something new from the information or materials



Q. Did the article(s) or other materials you downloaded from the RTC website help you make a change or have another kind of impact at work?



Q. I am a.....



### **Impacts: At work**

- Useful information for grant proposals; increases staff's awareness of cultural competency; changed intake forms to be more sensitive to different minority groups
- helped us better evaluate our services for minority youth.
- The downloads from RTC are used to support the course I teach in Evidence Based Social Work Practices with Children and Adolescents. I also suggest that students subscribe to your website to help keep them informed as they enter field practicum and social work practice with children and adolescents.
- Used the article as an issue which we presented to youth in our focus groups as to why and where they go for services, to socialize, and other help seeking and leisure seeking activities. Looked at what makes a place youth friendly and sensitive.
- I used the materials to put together a proposal for conducting trainings on trauma in our state, which we were able to get funding for.
- It supports the need for training youth workers how to supervise juveniles with mental disorders and efforts to provide the youth with appropriate mental health care rather than being placed in a secure correctional environment.
- Helps in developing more appropriate dispositions for juveniles.
- The RTC articles are distributed to all agency managers for dissemination to their clinical staff to support their work.
- It helped to inform a recommendation for a needs assessment report.
- Ideas for managing my own department differently than I have been managed, preparation for job interview and proposal for position as manager. I feel the article had some good practical suggestions and was thought-provoking. Validated what I saw to be the strengths and opportunities for improvement in our department, provided credibility to my suggestions.
- We utilized the resource as a reference in a policy-related action plan we are developing for eliminating disparities in mental health
- We have mental health consultation programs and we use the information to inform our programs and their evaluation

- Someone had developed a draft of a youth development piece for my organization, but had not taken into account the needs of different ethnic and cultural youth and why certain youth approaches may not work for them. After reviewing the article from your Center, her work was much more culturally sensitive to the needs of ethnically diverse youth
- Articles give me an opportunity to keep current on research and trends in children's mental health
- the information was used to inform a pilot project for ec mental health consultation
- My role in children's mental health advocacy increased and the information shared influenced the direction of a children's mental health organization for which I am a Board member.
- It advanced my knowledge and understanding of issues related to mental illness and adolescent to adulthood health care transitions.

## **Family**

- I helped an acquaintance learn about the diagnosis her son received so she could understand, help her son, and communicate with her son's school principal and other school officials.
- Reinforced the need to maintain strong relationship opportunities for my children even though they are now older.
- The information affirmed how I was feeling. Allowed me to share the info with others and help them understand the importance of paying attention to the siblings of children with disabilities.
- We share the information from the RTC website with the families we serve and also to support various endeavors we pursue with the state and local regional behavioral health authority. It is difficult to know with certainty how impactful these materials were, but one would assume it was helpful.
- the article was about my family and it reminded me of where i started and where i'm at now and the importance of not giving up and continuing to use what i've learned to help not only my children but to give other parents the same support and knowledge i was given.

## **Advocacy**

- In speaking with legislators myself and other advocates and parents have been able to use this information with them as back up material for things that matter in our community.
- I read every article that is sent. Sometimes I copy and give to parents, I use facts in trainings that I develop, and I am influenced by actual research instead of an article that is mainly opinion. I did not use the last article on systems of care directly but have used past articles to reinforce policy changes I am trying to make.
- By providing concrete data, it made a more persuasive case.
- It helped me be able to provide accurate information to lots of people who are advocating for parity
- I was able to use some of the info to write a policy for our county mental health board outlining the board's expectation for our funded agencies in WRAPAROUND as our local system of care.

- All of the materials that support our system of care building efforts have been extremely helpful in the areas of education, advocacy, and positive policy and practice change that is more inclusive of family voice and choice
- They helped me support a cultural and linguistic action plan I am working on for my county. It also helped me strengthen training material I am working on.

### **Education/Teaching**

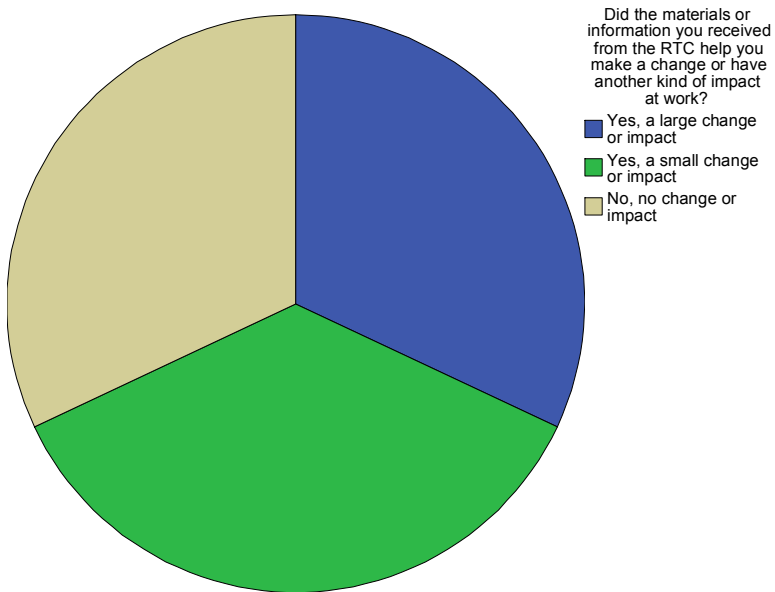
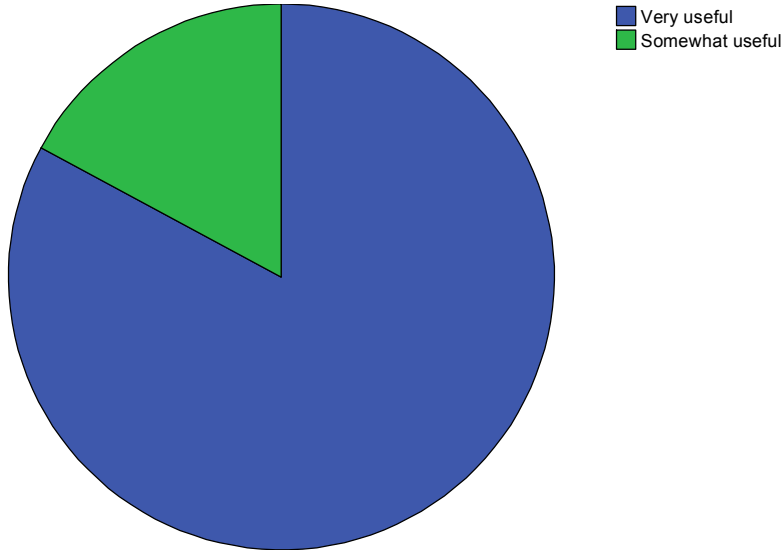
- The article made me reflect on my own teaching practices more.
- informative impact on undergraduate presentation
- We used it in a class on how to assess research studies for inclusion in our own term papers.
- assisted in defending the involvement of consumers in program design

### **Other Comments**

- This was definitely one of the most helpful articles in helping people understand the importance of early intervention and support services.
- Your monthly e-journals are indispensable in my work of increasing use of positive behavior supports and wraparound in Iowa
- I am very pleased with the series that RTC provides and I distribute them widely. My only complaint is that they are too brief
- I believe you provide a valuable resource. I only wish that it were more widely known/acknowledged.
- The information was very useful in understanding the challenges in promoting youth involvement and running successful endeavors.
- I appreciated the "how tos" that the article provided.

## Findings from the *Technical Assistance Impact Survey*:

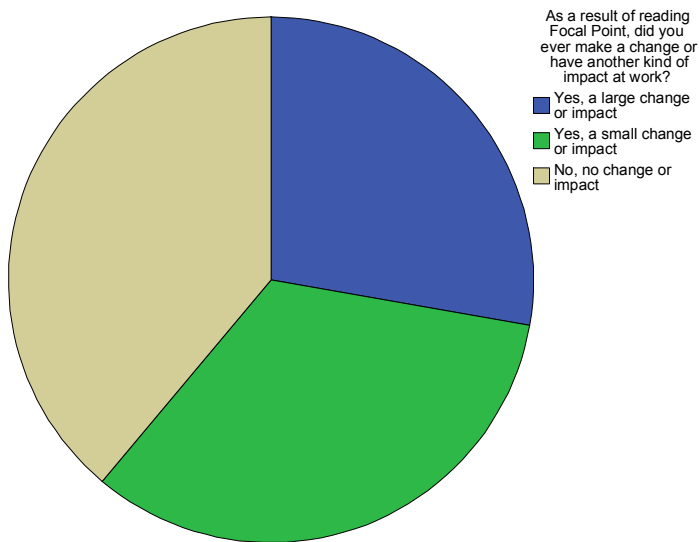
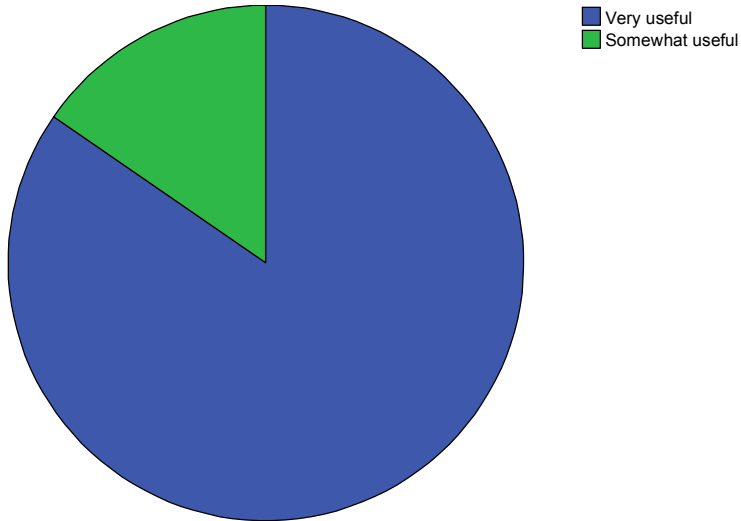
The consultation or assistance that I got from the RTC was...



- Helped us clarify the use of the term Resiliency when referring to child and family services at our BHO and provider mental health centers
- The information helped to inform policy on the state level and how the state can help promote SOC values & principles.
- Redesigning the initial response to families involved with the child welfare system; new system's goal is to triage appropriate children toward wraparound early in their child welfare experience.
- received an email which was helpful in budgetting for an evaluator in a grant request

## Findings from the *Focal Point Impact Survey*

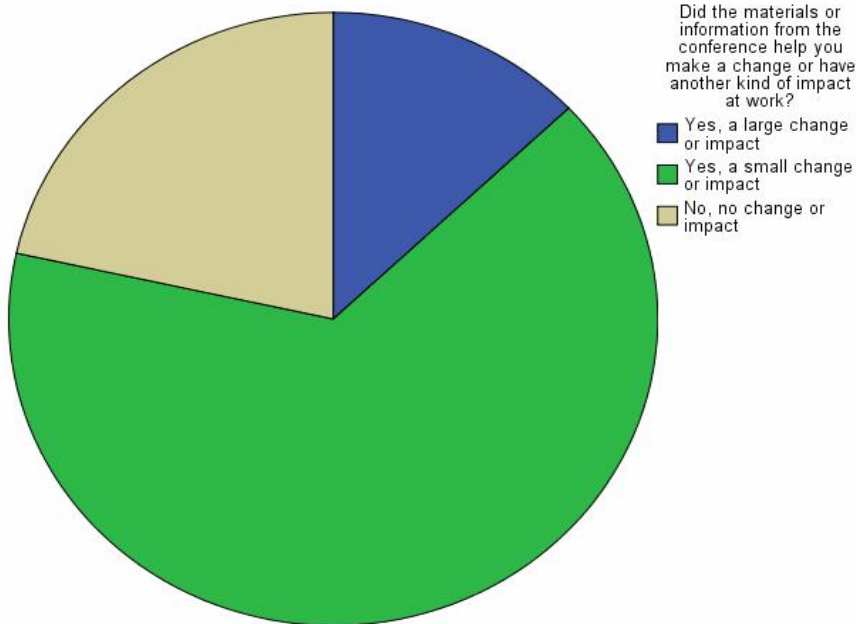
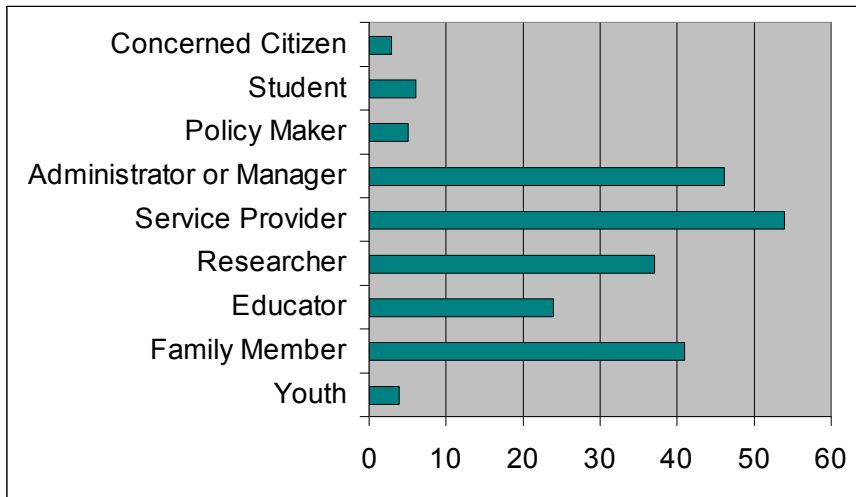
Thinking about ALL the issues of Focal Point you've read, overall do you find Focal Point:



- This issue brought home the injustice of the treatment youth receive while in the adult prison facilities. I am now searching for a prison ministry to join through my church denomination. I know that change must come from the community if these young men are to have a chance at life along with their families. Great, life changing info.
- I always include copies of "Focal Point" articles in the curriculum for the Wrap 101 courses I teach. Students often say that the articles - on topics ranging from individualizing team practice to engaging natural supports to understanding the parent/family experience - have "fleshed out" the learning experience for them.
- We read articles during staff meetings, use articles as launching point for discussion during Family Partner weekly meetings.
- Distributed the Trauma edition to many people
- Incorporated info into the classroom

## Findings from the *Building on Family Strengths Conference Impact Survey*

I am a....



- I have been able to advocate more strongly for family and youth involvement in the planning stages of our grant addressing mental health and substance abuse in youth.
- It helped me have an even greater appreciation and perspective on family voice in serving families. As an evaluator, I am more conscious of my actions and their potential impact on families. I try to leave them with the feeling that they can make a difference.
- It was a new view of family involvement and how it impacts the family to be involved as partners. It will help me to support incorporation of family involvement in our practice.
- The information was useful in informing work we are doing with the State Children's Mental Health Directors in response to priorities of their Commissioners. Material is

being used to make recommendations for the Commissioners in the areas of a public health approach to mental health services (which includes promoting resiliency and early intervention) and workforce development.

- I am using the material for group supervision with therapists in the office.