

Name of Consultants/Company:

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Types of Implementation Supports Offered

Training and consultation can be provided on system reform, clinically sound wraparound strategies, interagency collaboration and process integration, wraparound protocol and technical assistance development. Training and consultation can occur in a team approach with expertise in the clinical, political, and financial aspects of system change.

Description of Types of Methods Used

System evaluation via interview, document review, and observation and participation in meetings, committees, and strategic planning processes. Implementation of "think tank" structure and Collaborative Technical Assistance to:

- identify and prioritize reform components,
- define barriers to system modification and
- develop change strategies.

Typical Costs and Duration of Different Types of Services

Per diem cost is \$1500 plus travel and expenses. Duration of services will be defined by the needs and expectations of the community. Rate for team training or consultation will be negotiated based also on community needs and makeup of support team.

Communities or Programs Worked With

In 2001, the Governor and Attorney General of Arizona and the Arizona Department of Health Services entered a settlement agreement in a lawsuit that had been brought on behalf of children in Arizona in need of behavioral health and substance abuse services who were eligible for the Federal Medicaid program. The lawsuit claimed that Arizona was failing to provide timely and adequate mental health

services to eligible children. As part of the settlement agreement, Arizona agreed to hire a Children's Associate Medical Director to reform the Children's Behavioral Health system, based on services that were

- family focused,
- strength-based,
- cultural sensitivity,
- provided in the least restrictive environments,
- community based,
- inclusive of natural supports,
- founded on a collaboration with family,
- inclusive of input and collaboration with child-serving system partners, and
- derived from best practices.

For 4 years, I served in that role, responsible for the execution of the settlement agreement and the design, development, implementation, monitoring and enforcing of the resulting reform of the Behavioral Health Care system in Arizona that has come to earn National recognition and respect. Our reform created the blueprint and implementation strategies for the introduction of Child and Family Teams for every child served by the public sector Behavioral Health system in Arizona. Child-serving agencies including Child Welfare, Office of the Courts, Juvenile Correction, Department of Developmental Disabilities, and others were brought into a collaborative process and protocols and technical assistance documents were developed and implemented to ensure that service provision for all children and adolescents the State were consistent with distinct and carefully articulated principles. Quality Management processes were defined to monitor and enforce system change across the State.

References and Contact Information:

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