

Name of Consultants/Company:
Colette Lueck, LCSW
Clinical Director
System of Care Chicago

Contact Information:

Address: 4200 North Oak Park Avenue, Annex
Chicago, Illinois, 60634
Phone: 773 794-4918
Cell Phone: 708 269-1161
E-mail: socclu@aol.com

Implementation Supports/Methods:

Successful consultation depends upon the consultant developing a full understanding of the structures, roles and relationships within the community requesting support, respecting existing strengths, and customizing both information and the consultation process to best meet identified needs. It also requires that the consultant and the site consider how the impact of the training will be supported and monitored over time to assure real change. Finally, the consultant needs to be skilled at motivating people to change and fostering team development around commonly identified goals.

Full day or half day workshops including didactic presentations, case examples and small group exercises; strategic planning facilitation to address system wide issues of wraparound implementation; on-going case consultation; training on skill sets necessary for successful wraparound implementation (crisis management, conflict resolution, team building, assurance of authentic family voice, utilization of strengths); re-design of supervisory roles and relationships to support wraparound as a service planning process; re-tooling community mental health service delivery to create alignment with wraparound principles and practices; design of on-going family roles within service delivery systems. Particular focus on development and implementation of "necessary conditions and supports" to assure fidelity to the wraparound model, including familiarity with tools that measure fidelity, outcomes, and change processes.

Typical Costs and Duration of Different Types of Services

Fees: \$75.00 per hour; re-imbursement for travel costs

Whenever possible, prefer co-consultation or training with a caregiver as a partner. Caregiver may be a representative from the site requesting support, or one that I have identified as a co-trainer.

Communities or Programs Worked With

Past experience: I am certified wraparound "trainer of trainers" in the State of Illinois, which implemented a statewide training initiative for caregivers and staff from child welfare and mental health agencies and school personnel to transform the service delivery system into an integrated system of care using wraparound as a commonly shared service and support planning process. As part of that initiative I conducted training on seven different modules, including *Wraparound Awareness, Wraparound Facilitation, Conflict Resolution, Building System Wide Support for Wraparound* and *Resource Development*. Over the course of a four year period, I conducted over fifty trainings, always with a caregiver or other system partner as co-facilitator. I have also written three chapters of the *Child and Adolescent Mental Health Curriculum*. This curriculum is utilized state wide in Illinois by all Community Mental Health Agencies in, Child Welfare Agencies and schools to train and orient staff. The chapters that I authored were: *Developing Partnerships between Caregivers and Providers; Supervision of Mental Health Staff; and Home Based Service Provision*. I have helped to develop, and offered on-going consultation, to programs that expanded wraparound to other service populations, including developmentally delayed youth, children birth to three and the elderly. I have presented on wraparound, and particularly on developing caregiver and professional partnerships at multiple local, state and national conferences over the past ten years including *The Georgetown Training Institutes, the Tampa Research Conference on Children's Mental Health Conference* and the *Portland Conference on Building on Family Strengths*. Currently, I am providing consultation in school based wraparound as part of Positive Behavioral Supports and Interventions (PBIS) to eight sites in Chicago. Additional experience includes consultation on the infusion of Evidence Based Practices into the wraparound planning processes and familiarity with both urban and rural wraparound implementation challenges.

I have worked for over fifteen years facilitating wraparound teams, supervising wraparound facilitation, transforming community mental health and schools to include wraparound as part of a system of care,

and creating roles for caregivers within mental health agencies and schools.

References and Contact Information:

Patty Black
Community Wraparound Initiative
Community Care Options
1023 West Burlington
Western Springs, Illinois 60657
708 354-0826
Pblack@ccoptions.org

Lucille Eber
Statewide PBIS/EBD Network
928 Barnsdale Road #254
La Grange Park Illinois 60526
708 482-4860
lewrapil@aol.com