

Name of Consultants/Company: Arizona Institute for Family Involvement

Contact Information: Frank Rider, director
c/o The Family Involvement Center
1430 E. Indian School Rd., Suite #110
Phoenix AZ 85014
Ph: 602 288-0155 x 203
Website: <http://www.familyinvolvementcenter.org/arizonainstitute.html>
E-mail: arizonainstitute@familyinvolvementcenter.org
FAX: 602 288-0156

Description of Types of Implementation Supports Offered: Consultation/Tools/Training.

The Arizona Institute for Family Involvement is the training, technical assistance and consultative branch of the nationally-respected Family Involvement Center based in Phoenix, Arizona. As a capacity building resource, the Arizona Institute for Family Involvement: assists communities and public child-serving systems to develop and strengthen family-driven systems of care, and assists agencies to build organizational structures, cultures and service practices that respect and apply families' strength and expertise in partnership. The Institute provides community development, organizational/infrastructure and program support including:

- Community readiness assessment
- Building parent-professional partnerships and strategic alliances
- Promoting and formulating system policies and practices that capitalize on family strengths and natural
- supports to produce positive outcomes for children and families
- Design family involvement infrastructure based on existing community/agency assets
- Start-up and sustainability strategies, including reliable funding streams
- Workforce development, including:
 - a. Designing critical roles (examples: family support partner – access and voice; parent partner – interventionist; family mentor – child welfare; parent liaison specialist – juvenile justice; resource family mentor – foster care and kinship)
 - b. Complementary and supportive/directive supervision
 - c. Higher education partnerships to prepare future workforce
- Development, operation and sustained funding for family-to-family services
- Evaluating systems of care for continuous quality improvement

The Family Involvement Center has had its roots in Arizona's behavioral health system transformation, stimulated by the J.K. Settlement Agreement, which represents one of the nation's premier system-of-care efforts. Our work has gained national recognition as an example of family-driven service at both the individual Wraparound team (Promising Practices, National Health Care Tracking Reform series, 2005) and the larger systems change levels (SAMHSA Child and Adolescent Statewide Infrastructure Grant program, 2005). It has been recognized by national experts, including federally-sponsored research and training centers, as one of the nation's leading example of an effective family-run organization.

The Arizona Institute for Family Involvement provides services anywhere in the United States, including tribal or territorial lands within the States. We serve communities, state and national agencies and programs.

4. Description of Types of Methods Used:

The Arizona Institute for Family Involvement develops individualized plans for client organizations based upon their unique goals and priorities; customizes consultative approaches to match client needs and budgets; develops and employs tools and training materials tailored to client requirements; and provides credible expertise, diligent assistance, "big picture" strategies, and inspiration.

Virtually all institute consultants are family members with personal experience in nurturing children with special behavioral health needs, and effectively and creatively navigating available systems of care. (A cadre of specific experts – psychiatrists, juvenile court representatives, public system administrators – are available for specific assignments.) Institute consultants are inspiring motivators, strong facilitators, effective and communicators, diligent researchers, and proven leaders of value-driven systems change at multiple levels.

Institute consultants can, by virtue of familial experience and professional practice, comfortably bridge the traditional boundaries and cultures across major child-serving systems by identifying and describing commonality of interests and win-win partnerships. The Institute shares expertise through teaching, strategic planning, infrastructure and workforce development, financing and sustainability strategies, clinical practice tools, quality measurement tools and quality improvement processes.

Typical Costs and Duration of Different Types of Services:

Fees for Institute consultants, based on experience and credentials, range from \$37.50 to \$85 per hour, or from \$300 to \$650 per day, plus expenses.

Examples of Communities or Programs Worked With:

- Annual Invitational CMS/SAMHSA Conference – Arlington VA (2006)
- Gila River Indian Community – Arizona (2006)
- National Training Institutes – Orlando, FL (2006)
- Technical Assistance Partnership for Children’s Mental Health - San Diego CA, Denver CO, Buffalo NY (2005-2006).
- Wraparound Oregon (2006)

References

- Sandy Bumpus, Wraparound Oregon/Oregon Family Support Network
- Joan Grey, Gila River Indian Community
- Patricia Miles
- National Technical Assistance Center for Children’s Mental Health, Georgetown University Center for Child and Human Development
- Portland State University Research and Training Center on Family Support and Children’s Mental Health
- Technical Assistance Partnership for Children’s Mental Health
- University of South Florida Research and Training Center for Children’s Mental Health
- John VanDenBerg Ph.D., Vroon VanDenBerg LLP
- Gayle Wiler, United Advocates for Children of California