

Consultant/Company Name

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Velasco Consulting

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Implementation Supports Offered and Methods Used

Velasco Consulting offers training, consultation and technical assistance in a wide variety of settings to assist families and professionals at all levels in working with the wraparound principles to improve services, staff productivity, management, administrative effectiveness and, most importantly, to improve lives. Consultation is also provided for organizational change.

Supports offered include initial workshops for introducing:

- core principles
- building successful teams and
- key practices for effective facilitators.

More advanced workshops follow with:

- the effective practice of the process, including specific practical facilitator skills
- developing and documenting individualized plans
- family finding
- advanced team building techniques
- cultural communications
- conflict resolution and
- safety planning strategies.

Principles are supported with coaching, mentoring, and/or ongoing participatory supervision as requested, individualized consultations with staff and staff with families, as well as with staff and supervisory personnel. For some agencies, initial needs are better addressed through the FAMILY/YOUTH – PROFESSIONAL – COMMUNITY PARTNERSHIP training, assessment and evaluation series.

Supervisory and administrative support for implementing wraparound principles are offered through technical assistance meetings, planning, seminars and individual consultations. Organizational/agency change efforts are supported through organizational/program assessments followed by the facilitation of individualized

strategic plans created in partnership with front-line staff, family/community members, supervisors, administrators and board members. These change efforts are reinforced through a team guiding coalition and ongoing evaluations.

Family partner and family organization support is offered in partnership with family members, including peer partner recruitment, training and ongoing support. Workshops are offered in family leadership (with The Family and Youth Roundtable of San Diego), family organizational development, and family partnering.

While services offered are outlined and organized in a particular sequence, all services are based upon an assessment of the individualized needs of the organization or agency and designed to meet those needs.

Typical Costs and Duration of Different Types of Services

Costs are generally \$1,000 per day, plus expenses. Costs will vary according to the type of project needed, its duration, and the needs of the organization/agency. Hourly fee is \$100. Duration of services varies depending on the organizational needs, but generally includes one-two days for training/workshops with follow-up consultation; and one-two days for ongoing consultation or supervision on a monthly basis for an agreed upon period of time.

Communities/Programs served

- New Alternatives, Inc., a nonprofit organization, Residential and Mental Health Services, San Diego, training and ongoing consultation (2000 – present)
- County of Los Angeles Department of Social Services through EMQ during 2003, training and ongoing technical assistance
- Metropolitan Area Advisory Council, a nonprofit social service agency, organizational change effort including organizational assessment, strategic planning, training and ongoing technical assistance (2002 – 2003)
- County of San Francisco – County Mental Health Children’s System of Care, April, 2004 – Keynote Speaker
- California State University Center for Child Welfare – Los Angeles – training for social workers extending from 2003 – 2004.
- County of Riverside Children’s Mental Health - training 2004 and 2005.
- Child Welfare Services of San Diego County, training and consultation for advanced team building extending from 2005 – 2006.
- National workshop presentations

References

Donna Ewing Marto, Executive Director
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